



MODERN YARD

SIMPLE TO BUILD STRONG TO LAST

Modern Yard™ myRedwood Composite Fence Board Warranty

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1. Warranty Coverage Scope

This warranty applies exclusively to **Modern Yard™ myRedwood Composite Fence Boards** and related composite materials used in fencing applications.

The warranty covers the product under normal residential and commercial use when properly installed and maintained according to Modern Yard™ guidelines.

2. Warranty Overview

Modern Yard™ provides a **limited warranty** covering the **structural integrity** and **surface color performance** of myRedwood composite fence boards.

- **Structural & Color Warranty:**
25 years residential / 10 years commercial

This warranty applies **only to the product itself**.

It does **not** cover installation, labor, handling, removal, or reinstallation costs.

3. Structural Warranty

Covers breakage, splintering, or structural failure caused by manufacturing defects or material degradation under normal use.

Refund Schedule (percentage of the customer’s original purchase price):

RESIDENTIAL	Time After Original Purchase	COMMERCIAL	Time After Original Purchase
100%	0-5 Years	100%	0-3 Years
70%	6-10 Years	70%	3-5 Years
50%	11-15 Years	50%	5-7 Years
30%	16-20 Years	30%	7-9 Years
10%	20-25 Years	10%	9-10 Years
0%	Over 25 Years	0%	Over 10 Years

4. Color Fade Warranty

Covers **significant surface fading or discoloration** caused by normal weathering or UV exposure when the change exceeds 5 ΔE units.

The same refund schedule applies as above.

RESIDENTIAL	Time After Original Purchase	COMMERCIAL	Time After Original Purchase
100%	0-5 Years	100%	0-3 Years
70%	6-10 Years	70%	3-5 Years
50%	11-15 Years	50%	5-7 Years
30%	16-20 Years	30%	7-9 Years
10%	20-25 Years	10%	9-10 Years
0%	Over 25 Years	0%	Over 10 Years

5. Exclusions

This warranty does **not** cover:

- Improper installation, misuse, or impact damage
- Color changes from non-uniform weather exposure or environmental factors
- Normal expansion, contraction, or minor surface variation
- Damage from fire, chemicals, or abnormal heat sources
- Painting, coating, or any modification to the original surface

6. Maintenance Requirements

To maintain warranty validity, the user must:

- Avoid using strong solvents, wire brushes, or sanding machines for cleaning.
- Avoid prolonged water immersion or standing water on the product surface.

7. Warranty Claim Procedure

1. Provide proof of purchase (invoice or order number).
2. Submit photos of the issue and affected areas.
3. Send all information to **service@mymodernyard.com** for review.
4. Modern Yard™ will respond within 30 business days.

8. Limitation of Liability

All warranty compensation applies **only to the specific components** proven to have quality issues — not to the entire order.

Modern Yard™'s total liability is limited to **refund or replacement** as defined in the schedule. No incidental or consequential damages (including labor or transportation) are covered.

9. Other Warranty Statements

This limited warranty is the **sole and exclusive warranty** for myRedwood composite fencing products.

Modern Yard™ makes **no other express or implied warranties**, including but not limited to **merchantability** or **fitness for a particular purpose**.

Non-original purchasers: This warranty is **non-transferable** and applies **only to the original purchaser**.

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